

# Service and Price Guide

## Annual Fee

Etihad Infinite Card
TouchPoints Infinite Card
Etihad Platinum Card
Traveller World Card
Lulu Platinum Card
TouchPoints Platinum Card
Titanium/ Gold/ Classic Card (all)
Business Card
Supplementary Cards

AED 2,500 Nil AED 1,000 AED 1,000 Nil AED 600 Nil AED 199 AED 99 (Business Card only) Nil (other cards)

### Other Fees and Charges

Finance charges (Retail purchase) Finance charges (Cash advance) Cash advance fee

Over limit fee Late payment fee

 Card replacement fee
 AED 95

 Duplicate statement fee
 AED 25

 Returned cheque charge
 AED 150

 Outstation cheque processing charge
 AED 20

 Copy of sale voucher
 AED 25

 Processing fee for non AED transactions
 3% (Business Card only)

Credit Shield fee (optional)

Temporary credit limit increase fee Exchange house payment fee Paper statement fee Foreclosure fee (BT/PPP/CCL/0% IPP)

3.25% per month 3.50% per month 3% or AED 100 (whichever is higher) AED 275 AED 300 (if minimum payment due is not paid by Payment Due Date) AED 95 AED 25 AED 150 AED 20 AED 25 2.99% (Etihad Card only) 0% (Traveller Card only) 2.89% (other Cards) 0.99% (of outstanding at billing cycle) AED 50 AED 5 (per transaction) AED 5 (per statement) AED 100 and 1 month applicable interest

#### General

Payment due date (from statement date)	25 days
Minimum payment due	5% or AED 100
	(whichever is higher)
Cash advance limit	60% of credit limit

#### Please note

No finance charge will be levied (excluding cash advances) in case 100% payment is made on or before payment due date. Finance charges are levied on all transaction types, calculated on daily closing balance from transaction date till repayment date. Processing fee for non AED transactions is charged in addition to any standard processing fee (approximately 1%) charged by MasterCard or Visa. All fees and charges mentioned in this guide are subject to change without notice and are applicable on each Credit Card held. No refund of annual fees will be made if the Credit Card is cancelled. Additional expenses, eg: postage, cable, courier, fax, legal fees, etc. will be charged for where incurred. Charges for services not indicated in this guide are available on request. For any enquiries on fees, charges, interest rates, etc. please call Toll Free on 800 2030. Other terms and conditions apply. The details on this Service and Price Guide are applicable with effect from 4<sup>th</sup> July 2017 and include all existing charges and revisions made prior to this date.