

adcbislamic.com

Effective 1st January, 2018

All fees are inclusive of 5% VAT, where applicable.

	Current Account	Savings Account	Special Savings Account
Account Opening Am	nount		
AED	AED 5,000	AED 5,000	AED 5,000
USD	USD 1,500		USD 1,500
Other relevant currency	USD 1,500 equivalent		USD 1,500 equivalent

Term Investment Deposit			
Minimum deposit amount:			
- In local currency	AED 5,000		
- In other currency	USD 1,500 or equivalent		

Payment of profit on premature Term Investment Deposit will be as per the Terms and Conditions of Term Investment Deposit available on www.adcbislamic.com.

ADCB Islamic Banking Aspire Eligibility Criteria*			
Fee Per Month	Eligibility Criteria		
	Maintain a total relationship balance ¹ of AED 3,000 OR		
Free	Salary transfer ² of AED 5,000 per month OR		
	Have any other product with ADCB including a Credit Card,		
	Finance, Utilized Salary Advance Facility, Brokerage, Banca-Takaful		
	or Investment Product		

ADCB Islamic Banking Privilege Club Eligibility Criteria**			
Fee Per Month	Eligibility Criteria		
	Maintain a total relationship balance ¹ of AED 200,000 OR		
	Maintain a Home Finance value of AED 1,000,000 OR		
	Salary Transfer ² of AED 30,000 per month OR		
Free	Have either one of the following Banca-Takaful Products: • Lumpsum USD 25,000 or above		
	 Protection Plan: Annual premium of USD 6,000 or above Contractual Savings Plan: Annual premium of USD 12,000 or above 		
** No fee will be charged for not maintaining the eligibility criteria, however Total Relationship Balance will be			

reviewed quarterly and relationship will be moved to Aspire if eligibility criteria is not met.

 $^{\rm t}$ Total relationship balance includes investment deposits/ investment value, current/ savings/ special savings (CASA) monthly average balance.

² Salary transfer means the salary is transferred to any ADCB Islamic Banking account by direct credit. Salary Transfer does not include cash or cheque salary transfers.

³ Effective 1st June, 2016.

ADCB Islamic Banking Excellency Eligibility Criteria***			
Fee Per Month	Eligibility Criteria		
Free	Maintain a total relationship balance ¹ of AED 500,000 OR Salary transfer ² of AED 100,000 per month		

*** The above eligibility criteria are indicative only. ADCB Islamic is entitled, at its sole discretion, to approve/ decline a customer's application to Excellency. No fee will be charged for not maintaining the eligibility criteria, however Total Relationship Balance will be reviewed quarterly and relationship will be moved to Aspire/Privilege Club if eligibility criteria is not met.

¹ Total relationship balance includes investment deposits/ investment value, current/ savings/ special savings (CASA) monthly average balance.

² Salary transfer means the salary is transferred to any ADCB Islamic Banking account by direct credit. Salary Transfer does not include cash or cheque salary transfers.

Account Services	Aspire	Privilege Club	Excellency
Cheque books (25 leaves)	Free	Free	Free
Cheques returned (per instrument/ cheque)	AED 100	AED 100	AED 100
UAEDDS Paying Bank Charge: • Direct Debit request return due to insufficient funds ⁺	AED 25	AED 25	AED 25
Stop payment (per instrument/ cheque)	Free	Free	Free
Cheque photocopy: • Cheque issued less than 1 year ago • Cheque issued more than 1 year ago	Free Free	Free Free	Free Free
Counter cheques - cash withdrawal	Free	Free	Free
Cash deposit/ withdrawal in relevant foreign currency	0.525% (flat) or minimum AED 26.25 or equivalent	0.525% (flat) or minimum AED 26.25 or equivalent	0.525% (flat) or minimum AED 26.25 or equivalent
Teller services: Cash/ Cheque - withdrawals or deposits	Free	Free	Free
Statement of Account (per cycle)/ Estatement	Free	Free	Free
Statement of Account (outside the cycle): • Up to 6 months • Over 6 months • Statement by e-mail/fax	Free AED 25 per month Free	Free AED 25 per month Free	Free Free Free
Utility bill payment through: • Teller counter • Mobile App/ Personal Internet Banking/ SMS Banking/ IVR/ ATM	Free Free	Free Free	Free Free
Standing instructions: • Setting up of Standing Instruction • Amendment/ Cancellation • Favouring other banks • Penalty fee for insufficient funds	Free Free Free Free	Free Free Free Free	Free Free Free Free
Account closure**	AED 100	AED 100	AED 100

The cheque charges are only applicable to accounts having chequebook facility.

Utility bill payment facility for Abu Dhabi Distribution Company (ADDC) is available for free on ADCB Personal Internet Banking/ Mobile App and only at the following branches: (i) Baynunah Branch (iii) Zayed Town Branch (iiii) Al Aim Main Branch.

* Effective from 6th October, 2016.

** Account closure charges for accounts closed within 1 year of opening. Please refer to product return fair usage policy.

Other ADCB Islamic Banking Services	Aspire	Privilege Club	Excellency
Account balance letter	Free	Free	Free
No liability certificate	AED 100	AED 100	Free
Release letter	AED 50	AED 50	Free
Liability letter issued to government departments	AED 100	AED 100	Free
Liability letter issued to financial institutions	AED 100	AED 100	Free
Liability letter issued to Embassies	Free	Free	Free

Remittances	Aspire		Privilege Club		Excellency	
Inward remittances: • Remittances in UAE Dirhams: - Credit to account (in AED) • Remittances in foreign currency: - Credit to account (in AED) - Credit to account (in the same foreign currency)	Fr	ee ee ee	Fr	ee ee ee	Fr	ee ee ee
Outward remittances*:	Bank counter	ADCB Personal Internet Banking/ Mobile App	Bank counter	ADCB Personal Internet Banking/ Mobile App	Bank counter	ADCB Personal Internet Banking/ Mobile App
Central Bank transfers UAE Telex/SWIFT charges: GCC countries India All other countries Cancellations/ amendments	Free Free Free Free Free	Free Free Free Free	Free Free Free Free Free	Free Free Free Free -	Free Free Free Free Free	Free Free Free -
Drafts: • Issuance • Stop payment • Banker's cheque	Fr	ee ee ee	Fr	ee ee ee	Fr	ee ee ee

* The above charges are for 'SHARED' option only at bank counter or on ADCB Personal Internet Banking/ Mobile App. The receiving or intermediary banks may deduct additional charges, if applicable. If you have opted for 'OUR' option, an additional corresponding bank charge of AED 105 for foreign currency fund transfers or AED 1 for local currency (AED) fund transfers will apply at bank counter or on ADCB Personal Internet Banking/ Mobile App. If the commissions, fees, or other charges are passed on to the Bank by the correspondent or the beneficiary bank, then the Bank may debit such amounts from your account with the Bank post the funds transfer.

Transactions with Mumbai and Bangalore Branches	Fees
Draft: Favouring ADCB Mumbai/Bangalore Branches Favouring any other bank	Free Free
 Telegraphic transfers in INR: Favouring an account with ADCB Favouring ADCB fixed deposit, paid in AED Favouring beneficiaries elsewhere in India 	Free Free Free
 In AED/USD/GBP/JPY/EUR: Favouring an account with ADCB Favouring ADCB FCNR deposit, if paid in AED 	Free Free
 Favouring ADCB FCNR deposit, if paid in USD,GBP, JPY or EUR: If paid in same currency If paid in other currencies 	Free Free

▶ adcbislamic.com

Debit Card

	Aspire	Privilege Club	Excellency
Debit Card Issuance: - Primary Card / 1 st Supplementary Card	Free	Free	Free
- Additional Supplementary Debit Card	Free	Free	Free
- Debit Card replacement (lost/ stolen/damaged)	Free	Free	Free
Usage fee in UAE at ADCB ATMs: - Cash withdrawal - Denial	Free Free	Free Free	Free Free
- Inquiry	Free	Free	Free
- Cash deposit	Free	Free	Free
- Funds transfer (within same CID)	Free	Free	Free
Usage fee in UAE at Non-ADCB ATMs (UAE Switch):			
- Cash withdrawal	AED 2	6 Free transactions per month, AED 2 per additional transaction	Free
- Denial	AED 2	AED 2	Free
- Inquiry	AED 2	6 Free transactions per month, AED 2 per additional transaction	Free
Usage fee in Arab Gulf Co-operation Countries (GCC Switch ATMs):			
- Cash withdrawal	AED 6.30	2 free transactions per month, AED 6.30 per additional transaction	4 free transactions per month, AED 6.30 per additional transaction
- Inquiry	AED 3.15	2 free transactions per month, AED 3.15 per additional transaction	4 free transactions per month, AED 3.15 per additional transaction
Usage fee at international ATMs i.e. outside UAE and GCC: - Cash withdrawal	AED 21	AED 21	AED 21
Other charges: - Foreign Currency transaction margin	2% + the foreign exchange rate	2% + the foreign exchange rate	2% + the foreign exchange rate
- Copy of sales slip	AED 25	AED 25	AED 25

Credit Cards

	Monthly Fees	
Primary Card		
Standard/ Classic	AED 105	
• Gold	AED 210	
• Platinum	AED 630	
Supplementary Card(s)	Free (unlimited)	
Other Fees and Charges		
Cash Advance fee	AED 105	
Collection fee*	AED 288.75	
Duplicate Statement fee	AED 26.25	
Returned Cheque charge	AED 157.50	
Outstation Cheque Processing charge	AED 21	
Payorder Processing fee	AED 157.50	
Copy of sale voucher	AED 26.25	
Islamic Credit Shield (Takaful)	0.9345% of the total	
	outstanding balance	
• Exchange House Payment charge	AED 5.25 (per transaction)	
Card Replacement fee	AED 99.75	
Foreign Currency transaction margin**	2.89% of the total	
	transaction amount	
General		
Payment Due Date from Statement Date	20 days	
Minimum Payment Due	5% of the total utilized amount or	
	AED 100 whichever is higher +	
	all applicable fee and charges	
Cash withdrawal limit per transaction - Classic	AED 2,500	
Cash withdrawal limit per transaction - Gold	AED 3,000	
Cash withdrawal limit per transaction - Platinum	AED 5,000	

* Paid to charity after deduction of the collection cost.

* Broeign Currency transaction margin is charged in addition to the wholesale foreign exchange market rate that is selected and applied by card scheme provider on the date of conversion.

Please note:

Charges for services not indicated in this guide are available on request.

Finances

	Aspire	Privilege Club	Excellency			
1. Home Finance						
Processing fees (of finance amount capped at AED 52,500)	1% 0.7875%		0.525%			
Property Takaful	0.042% per year on property value value		0.042% per year on property value			
Takaful	0.0525% per month on outstanding finance amount		0.0525% per month on outstanding finance amount			
Takaful assignment fee	AED 5,250	AED 5,250	AED 5,250			
Valuation Fees* – Apartments and Villas	AED 3,150	AED 3,150	AED 3,150			
Valuation Fees* – Construction Finances	AED 5,250	AED 5,250	AED 5,250			
Early Settlement fees/Buyout during the fixed rate period**	3.15	% of finance outstan	iding			
Early Settlement fees/Buyout post the fixed rate period**	1% of finance outstanding or AED 10,000 whichever is lower					
Switch fees, if any	Upto 1.05% of outstanding finance amount					
Home finance liability letter	AED 100 AED 100		AED 100			
Finance account statement	Free	Free	Free			
Delayed payment charges***	3% of delayed amount					

2. Personal Finances	
Processing fees	1% of finance amount. Minimum AED 500 and Maximum AED 2,500
Processing fees - roll over	1% of Net Rollover amount. Minimum AED 500 and Maximum AED 2,500
Processing fees - Privilege Club and Excellency clients	1% of finance amount. Minimum AED 500 and Maximum AED 2,500
Takaful charges	Upto 1.05% of the finance amount
Delayed Delivery charges**	2% of delayed amount. Minimum AED 50 and Maximum AED 200
Deferment of installment	AED 100 per deferment
Early settlement from same Bank finance	1% of outstanding finance amount
Final settlement from other sources/ End of Service benefits (EOSB)	1% of outstanding finance amount
Final settlement from other sources/ End of Service Benefits (EOSB) - for Privilege Club and Excellency clients	1% of outstanding finance amount
Early settlement through other Banks	1% of outstanding finance amount
Partial payment from all sources including EOSB	1% of the delivered amount
Finance rescheduling fee	AED 250
Finance cancellation fee	AED 100

* Maximum applicable for every instance of valuation.
** In case the Early Settlement Fees mentioned in the Finance Approval Letter are different from the fees mentioned above, whichever are lower will be applicable.
** Paid to charty after deduction of administrative cost.

3. Auto Finance	
Processing fees	1% of finance amount minimum AED 500 and maximum AED 2,500 (0.5% for Privilege Club and nil for Excellency clients)
Early settlement	1% of outstanding balance
NOC to Traffic Department	Free
Replacement of existing post dated cheques/ standing instructions/ repayment account	Free
Advance payment of installment	As per Shari'ah guide lines
Change of due date on standing instructions	AED 25
Finance rescheduling fee	AED 250
Late payment charges*	2% over agreed rate minimum AED 50 and maximum AED 200
Finance liability letter	AED 100 (Nil for Excellency customer) (Nil in case of settlement caused by loss due to accident/ theft)
Release of Term Deposit which is pledged against finance account	Free

* Paid to charity after deducting administrative costs.

4. Smart Finance and End Use Finance				
Processing fees (Salaried) (Nil for Privilege Club and Excellency Clients)	1% of finance amount minimum AED 500 and maximum AED 2,500			
Processing fees (Self Employed) (Nil for Privilege Club and Excellency Clients)	1% of finance amount Minimum AED 500			
Takaful charges	Upto 1.05% of the finance amount			
Early settlement from same Bank finance	1% of outstanding finance amount			
Early settlement from other Banks	1% of outstanding finance amount			
Final settlement from other sources/ End of service benefits (ESOB)	1% of outstanding finance amount			
Partial payment from all sources including EOSB	1% of the delivered amount			
Replacement of existing post dated cheques/ standing instructions/ repayment account	Free			
Change of due date on standing instructions or post dated cheques	AED 25			
Delayed delivery charges*	2% of delayed amount minimum AED 50 and maximum AED 200			
Finance rescheduling fee	AED 250			
Finance cancellation fee	AED 100			

* Paid to charity after deducting administrative costs.

5. Salary Advance Facility			
Setup fee	AED 100 (Nil for Privilege Club and Excellency)		
Service annual fee	AED 100		
Service monthly fee	AED 100 p.m.		

Notes

- Schedule of Fees and Tarrifs are subject to change without prior notice.
- Postal charges as applicable.
- For Mudaraba Deposits and Mudaraba based Savings accounts, ADCB Islamic Banking is Mudarib and the account holder is Rab Al Maal. Profit distribution ratio has been fixed as per the Profit Distribution Mechanism structure, which is available on www.adcbislamic.com
- Foreign Currency transaction margin is charged in addition to the wholesale foreign exchange market rate that is selected and applied by card scheme provider on the date of conversion.

Bank Anytime, Anywhere.

Call our Contact Centre or log on to ADCB Personal Internet banking/ Mobile App, 24 hours a day, 7 days a week, all year round and from anywhere in the UAE to benefit from these free services:

	ATMs	Contact Centre	ADCB Personal Internet Banking/ Mobile App	SMS Banking**
Balance enquiry	Free	Free	Free	Free
• Utility bill payment	Free	Free	Free	Free
• Fund transfer (within same Customer ID)	Free	Free	Free	Free
• Credit card payment	Free*	Free	Free	-
• Statement	Free mini statements	Free***	Free	Free mini statements

* At select ATMs.

** For enquiry messages and utility bill payments, standard SMS rates apply.

*** By Fax/ Email outside the cycle.

Contact Centre Numbers				
ADCB Islamic Banking	800 5626			
Islamic Privilege Banking	800 8008			
Islamic Excellency Banking	800 2004			

Free Banking - Fair Usage Policy

Fair Usage Policy will apply to all Accounts, Accounts Services and Remittance transactions mentioned in the Schedule of Fees. The Fair Usage Policy Terms and Conditions are as follows:

- For Cheque books, Aspire Customers are allowed 1 free cheque book per year and Privilege Customers are allowed 3 Free Cheque books per Quarter. Additional Cheque books will be charged at AED 25 per Cheque book;
- For Statement of account (outside the cycle), up to 6 months Privilege customers may avail 1 free statement per month. Additional statement(s) will be charged at AED 25 per statement;
- For all transactions excluding the ones mentioned in Points 1 and 2 above, Customers can make 6 free transactions per month. Additional transactions will be charged as shown below;
- Fair Usage Policy Terms and Conditions and/or number of transactions, and/or fees imposed by the Bank may be amended from time to time;
- 5. Free Banking and the Fair Usage Policy is applicable till 31st May 2018.
- Free Banking and the Fair Usage Policy are not applicable to ADCB-IBD Business Choice Accounts.

Account Services	Aspire	Privilege Club	Excellency
Stop payment (per instrument/ cheque)	AED 50	AED 50	AED 50
Cheque photocopy: • Cheque issued less than 1 year ago • Cheque issued more than 1 year ago	AED 10 AED 20	AED 10 AED 20	Free Free
Counter cheques - cash withdrawal	Free	Free	Free
Cash deposit/ withdrawal in relevant foreign currency	0.525% (flat) or Minimum AED 26.25 or equivalent	0.525% (flat) or Minimum AED 26.25 or equivalent	Free
Teller Services: Cash/cheque withdrawals or deposits	AED 10 per transaction	Free	Free
Statement of Account (per cycle)/ Estatement	Free	Free	Free
Statement of Account (outside the cycle): • Up to 6 months • Over 6 months • Statement by e-mail/fax	AED 25 per month AED 25 per month AED 25 per month	AED 25 per month AED 25 per month Free	Free Free Free
Utility bill payment through: • Teller counter • Mobile App/ Personal Internet Banking/ SMS Banking/ IVR/ ATM	AED 10 per bill Free	Free Free	Free Free
Standing instructions: • Setting up of Standing Instruction • Amendment/ Cancellation • Favouring other banks • Penalty fee for insufficient funds	AED 50 Free AED 50 AED 25	Free Free AED 50 AED 25	Free Free Free AED 25

The cheque charges are only applicable to accounts having chequebook facility.

Utility bill payment facility for Abu Dhabi Distribution Company (ADDC) is available for free on ADCB Personal Internet Banking/ Mobile App and only at the following branches: (i) Baynunah Branch (ii) Zayed Town Branch (iii) Al Ain Main Branch.

adcbislamic.com

Other Banking Services	Aspire	Privilege Club	Excellency
Account balance letter	AED 50	AED 50	Free
No liability certificate	AED 100	AED 100	Free
Release letter	AED 50	AED 50	Free
Liability letter issued to government departments	AED 100	AED 100	Free
Liability letter issued to financial institutions	AED 100	AED 100	Free
Liability letter issued to Embassies	AED 100	AED 100	Free

Remittances	Aspire		Privilege Club		Excellency	
Inward remittances: • Remittances in UAE Dirhams: - Credit to account (in AED) • Remittances in foreign currency: - Credit to account (in AED) - Credit to account (in the same foreign currency)	Free AED 10.50 AED 10.50		Free Free Free		Free Free Free	
Outward remittances*:	Bank counter	ADCB Personal Internet Banking/ Mobile App	Bank counter	ADCB Personal Internet Banking/ Mobile App	Bank counter	ADCB Personal Internet Banking/ Mobile App
 Central Bank Transfers From UAE Telex/ SWIFT charges: 	AED 5	AED 1	AED 5	AED 1	AED 5	AED 1
- GCC countries	AED 78.75 AFD	AED 21	AED 31.50 AFD	AED 21 AED 21	AED 21	AED 21
- India - All other countries	78.75 AED 78.75	AED 21	31.50 AED 31.50	AED 21	AED 21	AED 21
• Cancellations/ amendments	AED 31.50	-	AED 31.50	-	AED 31.50	-
Drafts: • Issuance • Stop payment • Banker's cheque	AED	26.25 50 30		15.75 0 50 0 15	AED	ee 0.40 ee

* The above charges are for 'SHARED' option only at bank counter or on ADCB Personal Internet Banking/ Mobile App.

The receiving or intermediary banks may deduct additional charges, if applicable. If you have opted for 'OUR' option, an additional corresponding bank charge of AED 105 for foreign currency fund transfers or AED 1 for local currency (AED) fund transfers will apply at bank counter or on ADCB Personal Internet Banking/ Mobile App. If the commissions, fees, or other charges are passed on to the Bank by the correspondent or the beneficiary bank, then the Bank may debit such amounts from your account with the Bank post the funds transfer.

Transactions with Mumbai and Bangalore Branches	Fees
Draft: Favouring ADCB Mumbai/Bangalore Branches Favouring any other bank	AED 21 AED 26.25
Telegraphic transfers in INR: - Favouring an account with ADCB - Favouring ADCB fixed deposit, paid in AED - Favouring beneficiaries elsewhere in India	AED 26.25 AED 26.25 AED 78.75
In AED/USD/GBP/JPY/EUR: Favouring an account with ADCB Favouring ADCB FCNR deposit, if paid in AED	AED 52.50 AED 26.25
Favouring ADCB FCNR deposit, if paid in USD,GBP, JPY or EUR: If paid in same currency If paid in other currencies	AED 26.25 AED 26.25

Debit Card	Aspire	Privilege Club	Excellency
Debit Card Issuance: - Primary Card / 1 st Supplementary Card	Free	Free	Free
- Additional Supplementary Debit Card	AED 25	Free	Free
- Debit Card Replacement (lost/ stolen/damaged)	AED 25	Free	Free

Product Return Policy

Effective 26th July, 2015

Product Return Policy applies to Personal Finance, Smart Finance, Auto Finance, Salary Advance Facility, Islamic Credit Card and Islamic CASA accounts. The terms and conditions are as follows:

- The customer must apply for the "Product Return" through the Branch, contact Centre or in writing to contactus@adcb.com within 7 working days of the facility disbursal or within 30 days of account opening or 30 days from Credit Card set up.
- For new Personal Finance, Smart Finance and Auto Finance, the return will result in the cancellation of the finance documents and settlement of finance facility without any settlement or associated charges.
- For additional finances, the new finance documents/ amendments will be cancelled and the finance facility will be rebooked as if no change has occurred to the earlier facility.
- For Salary Advance facility, the facility will be cancelled and any fee will be reversed.
- For Credit Cards any fees and charges applied will reversed but any usage on the card has to be settled in full. Usage of the Card refers to Retail Transactions, Cash Advance and Pay Order Facilities.
- For account closure, fees and charges will be waived if the account is closed within 30 days from opening.
- ADCB-IBD shall not bear any responsibility whatsoever in connection with the exercise of the product return option by the customer.