

Guidelines and FAQs on Expedia Vouchers

LINK TO REDEEM THE VOUCHER: www.expedia.ae/adcb

1. What is the eligibility criteria to receive welcome voucher of Expedia.ae?

The welcome voucher is issued once per customer and is subject to fulfillment of the eligibility criteria outlined below:

Islamic TouchPoints Infinite Credit Card
Payment of the card annual fee.

2. When is the Welcome voucher issued?

The voucher will be issued within 60 days of meeting the eligibility criteria outlined above.

3. What are the other associated terms with the Voucher?

- Each voucher is valid for single use only and is subject to the terms and conditions available on the partner's website.
- The voucher discount applies to one room per booking and cannot be used for multiple rooms.
- The discount is applicable solely to base charges (excludes taxes, fees and additional charges).
- The stay must be booked and completed within the voucher validity period.
- The voucher can be used for bookings at properties worldwide, excluding hotel chains listed in the exclusion list <https://www.expedia.com/lp/b/adcb-hotelexclusion>.

4. What are the steps to redeem the voucher code?

- Visit www.expedia.ae/adcb to make your booking. The voucher is valid only on this link and will not apply to any other Expedia.ae pages.
- Select your preferred hotel (excluding properties or hotel chains listed under the exclusion list).
- Enter your card details manually (do not use a saved card).
- Enter the complete voucher code (ensure the code is successfully applied) and proceed with payment.

5. Can the code be reused if a booking is cancelled by the customer?

Yes. If a booking is cancelled by the customer, a new voucher code can be issued. To proceed, we require the details of the original booking details along with the cancellation receipt.

6. Can you extend the voucher validity?

The voucher cannot be extended. The voucher is valid for 6 months, providing sufficient time for redemption. Replacement or reissuance of the voucher code is not permitted.