

FAQs – EITC PJSC (DU) Secondary Public Offering

Key SPO Dates

Event	Date
Transaction announcement; price range and start of institutional & retail book building (subscription opening date)	8 September 2025
Close of institutional and retail book building (subscription closing date)	12 September 2025
Announcement of Final Offer Price	15 September 2025
Final allocation and Commencement of refunds	16 September 2025
Newly owned shares can be bought/sold	16 September 2025

Key Details of the Offering

Milestone	Details
Amount of shares to be offered	<ul style="list-style-type: none"> ▶ The offering comprises a secondary public offering of up to 342,084,084 existing shares in du, offered by the Selling Shareholder representing 7.55% of du's share capital and 75% of Mamoura Diversified Global Holding's ("Mamoura") stake in the Company. ▶ The price range has been set between AED 9.00 to AED 9.90 per share. The final offer price per share will be determined through a bookbuilding process and will be announced on 15 September 2025. ▶ All shares to be offered are existing shares held by Mamoura. ▶ The offering will not result in any dilution of ownership rights for the existing shareholders of the Company.
First Tranche: UAE retail offering Subscription period: 8 to 12 Sep 2025	<ul style="list-style-type: none"> ▶ The first tranche (UAE retail offering) is open to individual investors and other investors (including companies and establishments) holding a National Investor Number (NIN) with the DFM. ▶ A total of 17,104,204 shares will be offered to the public or an equivalent of 5% of the total offering. ▶ Minimum application of AED 5,000. ▶ Any additional increments are at least AED 1,000. ▶ Each subscriber will have a guaranteed minimum allocation of up to 500 shares. ▶ There is no maximum application. ▶ The subscription is open from 8 September 2025 until 12 PM on 12 September 2025.
Second Tranche: Global Offering Subscription period: 8 to 12 Sep 2025	<ul style="list-style-type: none"> ▶ The second tranche (global offering) is specifically for qualified institutional investors in the UAE and various other jurisdictions outside the United States in accordance with Regulation S. ▶ A total of 324,979,880 shares will be offered to the public or an equivalent of 95% of the total offering. ▶ Minimum application of AED 5,000,000.

▶ The subscription is open from 8 September 2025 until [end of day] 12 September 2025.

Questions relating to Emirates Integrated Telecommunications Company PJSC ("du")

Company Overview

Emirates Integrated Telecommunications Company PJSC ("du") is a leading telecommunication and digital services provider in the UAE, whose ordinary shares are listed on the Dubai Financial Market (DFM) (DFM Symbol: du/ ISIN: AEE000701012).

du adds life to life with a comprehensive portfolio of mobile, fixed ICT, network infrastructure, and fintech solutions. Through a digital-first approach powered by ultra-reliable fibre and 5G technology, du delivers bespoke solutions leveraging cloud computing, AI-driven analytics, advanced cybersecurity, and IoT integration.

As a trusted digital telco enabler spearheading the UAE's digital transformation, du collaborates with a dynamic partner ecosystem to propel industries and society toward operational excellence, shaping a more connected and digitally advanced future across the region.

About The Offering

1. What has been announced?

du announced the launch of a secondary public offering of du shares held by Mamoura Diversified Global Holding PJSC, a subsidiary of Mubadala Investment Company PJSC, increasing du's free float and contributing to the improvement of the stock liquidity.

For more information about the announcement, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

2. What is a secondary public offering?

A secondary public offering refers to the sale of already-issued shares by an existing shareholder. The company does not issue new shares, and therefore, existing shareholders are not diluted.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

3. How is this different from an Initial Public Offering (IPO)?

While the subscription process for investors is similar to an IPO, including a prospectus with a price range, a bookbuilding period, and participation through receiving banks (for retail investors), this is not an IPO.

An IPO involves a company listing its shares for the first time and typically raising new capital. In contrast, this offering is a secondary public offering by an existing shareholder in a company that is already listed. No new shares are issued.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

4. Will this transaction dilute existing shareholders' shares?

No. The transaction involves only the sale of existing shares. There is no issuance of new shares,

and for existing shareholders, their ownership percentage will remain unchanged if they do not participate in the offering.

For more information on how this transaction affects existing shareholders, visit du's investor relations webpage at <https://www.du.ae/about-us/investor-relations>

5. How does it affect existing shareholders?

This transaction does not affect existing shareholders. No action is required from you unless you wish to participate in the offering.

For more information on how this transaction affects existing shareholders, visit du's investor relations webpage at <https://www.du.ae/about-us/investor-relations>

6. Can I participate in the secondary public offering?

Yes. Both retail and institutional investors can participate by subscribing through the official Receiving Banks and Joint Global Coordinators listed on www.du.ae/secondary_public_offering

The subscription period for the retail offer commences at 9:00 AM on 8 September 2025 and is expected to close at 12:00 PM on 12 September 2025.

For more information and how to subscribe to the offering, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

7. How do Retail Investors participate in the offering?

If you wish to participate, you can **only** do so through the official channels and through the electronic channels or retail branches of the lead receiving bank, one of the appointed receiving banks listed in the Prospectus or through the DFM subscription channels.

To learn more about how to subscribe and access the full list of receiving banks, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

8. What is the price range for the offering?

The price range has been set between **AED 9.00 to AED 9.90** per share.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

9. How is the offer price determined?

The final offer price will be set through a bookbuilding process. The final offer price will be announced on 15 September 2025.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

10. Can I buy shares on the open market instead of participating in the offering?

Yes. You can continue to buy shares on the Dubai Financial Market (DFM) as usual (unless for any reason the shares are suspended from trading).

However, to participate in the secondary public offering, you must go through the official subscription channels listed on du's secondary public offering microsite at www.du.ae/secondary_public_offering

11. What are the key dates?

- ▶ Bookbuild and subscription period: 8–12 September 2025
- ▶ Final pricing announcement: 15 September 2025
- ▶ Availability of Offer Shares for trading: 16 September 2025

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

12. Will the offer be priced at a discount?

The final price will be determined through an institutional bookbuilding process that reflects investor demand and market conditions.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

13. What happens if the offer is over-subscribed?

Similar to an IPO, allocations for the retail tranche will be scaled pro-rata. Retail investors are guaranteed a minimum allocation of up to 500 shares each, subject to availability.

For more information about the subscription process, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

14. Will du's shares be tradable during the offer period?

Yes. du shares will remain tradable on the DFM throughout the offer period (unless for any reason the shares are suspended from trading).

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

15. Will the secondary public offering affect the Share Price?

As with any transaction and material announcement, price movements might take place.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

16. Should I participate in the secondary public offering?

Any decision to invest in a secondary public offering should be based on your individual financial situation and advice from a licensed financial advisor, as appropriate.

For more information about the investment highlights, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

17. Will du receive any proceeds from the offering?

For information on how the proceeds of the offering will be used, refer to the prospectus, which is available on du's secondary public offering microsite at www.du.ae/secondary_public_offering

18. Will the secondary public offering affect du's dividends?

For more information about the dividend, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

19. Will this change du's governance or board representation?

The transaction does not affect du's governance or board representation. Any changes will follow due process and be disclosed in accordance with regulatory requirements.

For more information, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

20. What is du's growth strategy going forward?

For information on du's growth strategy and investment highlights, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

HOW TO SUBSCRIBE

21. How can I subscribe to the secondary public offering?

Once the subscription period starts on 8 September, you can subscribe through the official channels and through the electronic channels or retail branches of the lead receiving bank, one of the appointed receiving banks listed in the Prospectus or through the DFM subscription channels.

You can also go to ipos.dfm.ae. The link will take you to the DFM Subscription Platform webpage. To subscribe online, you will need to have the following:

- ▶ An active DFM Investor Number (NIN).
- ▶ A DFM iVestor Card which is activated and has sufficient funds or use your bank.
- ▶ Account funds to subscribe online through the UAE Central Bank payment gateway at <https://www.dfm.ae/> or the DFM app.

22. What is a DFM Investor Number (NIN)?

NIN is an identification number issued to the investor by Dubai CSD at DFM. This is required for an investor to hold shares that are traded on DFM, including subscribing to an offering taking place on DFM.

23. How do I apply for a DFM Investor Number (NIN)?

The channels to apply for a DFM Investor Number are:

- ▶ *DFM App*: For individual investors only (legal guardians can also apply for their minors below age 18).
- ▶ *eServices at www.dfm.ae*: For companies only.
- ▶ *Dubai CSD Desk at DFM Trading Floor*: For all types of investors (timings: Mon-Fri 8:00 am – 4:00 pm).
- ▶ *Licensed Brokerage Firms at DFM*: For all types of investors, click here to view a list of DFM brokerage firms.

24. What is the DFM iVestor Card?

The DFM iVestor Card is a pre-paid card allowing you to receive cash dividends electronically and it enables you to subscribe to IPOs, secondary public offerings or rights issues using the online DFM Subscription Platform with the card.

25. How do I apply for the DFM iVestor Card?

You can apply via <https://www.dfm.ae/> or the DFM App. It takes up to 10 working days for you to receive the iVESTOR Card.

26. When will subscriptions close?

The subscription period for the retail offer commences at 9:00 AM on 8 September 2025 and is expected to close at 12:00 PM on 12 September 2025.

The final offer price will be announced on 15 September 2025, and excess funds or the full amount will be refunded to retail investors no later than 16 September 2025.

All investors will be able to trade their offer shares upon opening of the DFM on 16 September 2025.

27. Which banks or brokers are participating in the secondary public offering/who are the receiving banks?

The joint global coordinators and joint Bookrunners for the offering are Abu Dhabi Commercial Bank PJSC, Emirates NBD Capital PSC, First Abu Dhabi Bank PJSC and Goldman Sachs International.

The receiving banks are:

- ▶ Emirates NBD (ENBD) – Lead Receiving Bank
- ▶ Abu Dhabi Commercial Bank PJSC
- ▶ Abu Dhabi Islamic Bank PJSC
- ▶ Al Maryah Bank Community Bank
- ▶ Dubai Islamic Bank PJSC
- ▶ Emirates Islamic Bank PJSC
- ▶ First Abu Dhabi Bank PJSC
- ▶ Wio Bank PJSC

For more information about du and how to subscribe to the offering, visit du's secondary public offering microsite at www.du.ae/secondary_public_offering

28. Where can I find more information?

Full details of the offering, including the prospectus, list of receiving banks, key dates, and process, are available at www.du.ae/secondary_public_offering

Questions relating to ADCB

1. How can I obtain my Customer ID?

Contact us on 600 50 2030 for assistance with your Customer ID.

2. How do minors apply for subscription?

Currently, minors can apply by presenting the required documents at an ADCB SPO participating branch. Please refer to the SPO prospectus for details of the required documents.

3. How can corporate customers apply for subscription?

Currently, corporate customers can apply by presenting the required documents at an ADCB SPO participating branch. Please refer to the SPO prospectus for details of the required documents.

4. What type of ADCB account is required for subscribing through the SPO Online Portal?

You should have an active AED Current Account or Savings Account to subscribe through the SPO Online Portal. Online subscriptions from Heirs of Account is not supported for more information contact any ADCB SPO participating branch. ADCB Investor should be applying from his/her account only for online application. Any application applied from another account holder will be rejected.

5. Will I be able to subscribe through online subscription if my passport is expired in ADCB records?

It is required to update new passport details with ADCB before you can subscribe.

6. Can I update my passport online with ADCB?

Yes, you can visit (<https://www.adcb.com/kyc>) to update your documents.

7. How long does it take to update an expired passport document?

Document update is completed within 2 working days.

8. Can I subscribe for the SPO if I am not an ADCB customer?

Yes, you can subscribe for the SPO even if you don't have an existing relationship with ADCB. Please visit branches with DD/Manager Cheque for a specific amount.

9. How can I verify subscription or allotment?

You can contact an SPO participating branch or call us on 600 50 2030. Please note, your CID/NIN/Application Number/registered mobile number must be available for verification purposes.

10. How can I access my allotted shares?

You can access your allotted shares by contacting your Broker.

11. How can I subscribe for shares in EITC (Du) SPO?

The subscription application must be submitted by a Subscriber to any of the Receiving Banks listed in this Prospectus and the NIN with the DFM and the Subscriber's bank account number must be provided, together with payment in full for the amount it wishes to use to subscribe for the Offer Shares, which is to be paid in one of the following ways:

- ▶ Certified bank cheque (Manager's Cheque) drawn on a bank licensed and operating in the UAE, in favour of "Du FMO; or
- ▶ Debiting a Subscriber's account with a Receiving Bank; or
- ▶ Electronic subscription (please refer to the section on Electronic subscription below).

Details of the Subscriber's bank account must be completed on the subscription application form even if the application amount will be paid by Manager's Cheque.

Prior to Listing, the relevant amount of the proceeds for the acquisition of the Offer Shares will be paid to the Selling Shareholder.

The subscription amount may not be paid or accepted by a Receiving Bank using any of the following methods:

- ▶ Cash; or
- ▶ Personal cheques (not certified); or
- ▶ Any other mode of payment other than mentioned above.

Electronic Subscription

ADCB E-Subscription is available for ADCB Account holders only to apply for self

To subscribe through ADCB e-subscription, please follow the process steps:

Step # 1 - ADCB customers to visit the <https://www.adcb.com/du> and click SPO Subscription Link

Step # 2 - Complete login authentication (Customer ID, Mobile Number and OTP)

Step # 3 - Enter NIN Number

Step # 4 - Select Broker, Enter Subscription Amount, Select Account and Submit.

If you need any support, please call ADCB Call Centre at 600 50 2030 or +971 2 621 0090.